



MESSAGEOPS

# MICROSOFT TEAMS PHONE SYSTEM READINESS ASSESSMENT

COVID-19 has shown us all the value of being able to provide an in-office collaborative experience for users no matter where they are working. But is your organization managing through this change effectively? Even if you are already familiar with the productivity benefits of Microsoft Teams®—including the ability to place phone calls between Teams clients—did you know you can expand Teams into a full enterprise telephony solution? If your company is not already on Microsoft® 365 or Office 365®, do you know what options are available to support this new remote paradigm, what telephony considerations impact the user workflow, and how to integrate it with your existing customer care platform?

## SIRIUS AND MICROSOFT TEAMS CAN HELP YOU TAKE COLLABORATION TO A WHOLE NEW LEVEL

Microsoft Teams Phone System is a full-featured Unified Communications as a Service (UCaaS) platform that leverages the Teams application as a softphone client and adds all the capabilities you would expect in an enterprise phone system, including direct-inward-dial (DID) numbers and outbound calling. Additionally, Microsoft Teams Phone System gives enterprise users the option of leveraging physical IP endpoints from manufacturers such as Poly, AudioCodes, Crestron, and Yealink.

Our Microsoft Teams Phone System Readiness Assessment can help you successfully integrate this powerful telephony solution into your existing environment. And if your organization is already invested in another voice platform but you are still interested in taking advantage of the calling flexibility offered by Teams, Sirius can plan, design and implement a solution that integrates the best of Microsoft Teams with nearly all of the mainline enterprise telephony platforms.

### READINESS ASSESSMENT RESULTS

- Ensure that your organization optimizes the new workforce paradigm
- Understand how to maximize the value of your Microsoft 365 or Office 365 investment with Teams Calling and Phone System
- Enable your organization to communicate and collaborate more effectively

### CONSIDERATIONS FOR UNPLANNED REMOTE WORK

- Collaboration and communication
- Video and meetings
- Security and governance
- Training and enablement
- Plan execution

**For more information, please contact your MessageOps representative, visit [messageops.com](https://messageops.com), or call 877-788-1617.**



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