

**Request for Offer
Data Storage, Data Communications & Networking Equipment and Related
Services
DIR-TSO-TMP-422
Bid Package 5**

**VPAT™
Voluntary Product Accessibility Template®
Version 1.3**

The purpose of the **Voluntary Product Accessibility Template**, or **VPAT™**, is to assist Federal contracting officials and other buyers in making preliminary assessments regarding the availability of commercial “Electronic and Information Technology” products and services with features that support accessibility. It is assumed and recommended that offerers will provide additional contact information to facilitate more detailed inquiries.

The first table of the Template provides a summary view of the Section 508 Standards. The subsequent tables provide more detailed views of each subsection. There are three columns in each table. Column one of the Summary Table describes the subsections of subparts B and C of the Standards. The second column describes the supporting features of the product or refers you to the corresponding detailed table, e.g., “equivalent facilitation.” The third column contains any additional remarks and explanations regarding the product. In the subsequent tables, the first column contains the lettered paragraphs of the subsections. The second column describes the supporting features of the product with regard to that paragraph. The third column contains any additional remarks and explanations regarding the product.

Date: 20 Apr 2018

Name of Product: Cohesity

Contact for more Information (name/phone/email): Michael Turner/469-213-8033/mturner@cohesity.com

Summary Table

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| Criteria | Supporting Features | Remarks and explanations |
|---|---|---|
| Section 1194.21 Software Applications and Operating Systems | Web user interface, command line interface, underlying OS, and web browser or terminal application. | All criteria met. |
| Section 1194.22 Web-based Internet Information and Applications | Web user interface, command line interface, underlying OS, and web browser or terminal application. | All criteria met. |
| Section 1194.23 Telecommunications Products | N/A | Product is not a telecommunications device. All criteria met. |
| Section 1194.24 Video and Multi-media Products | Web user interface, command line interface, underlying OS, and web browser or terminal application. | All criteria met. |
| Section 1194.25 Self-Contained, Closed Products | Web user interface, command line interface, underlying OS, and web browser or terminal application. | All criteria met. |
| Section 1194.26 Desktop and Portable Computers | Web user interface, command line interface, underlying OS, and web browser or terminal application. | All criteria met. |
| Section 1194.31 Functional Performance Criteria | Web user interface, command line interface, underlying OS, and web | All criteria met. |

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| | browser or terminal application. | |
| Section 1194.41 Information, Documentation and Support | Web user interface, command line interface, underlying OS, and web browser or terminal application. | All criteria met. |

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Section 1194.21 Software Applications and Operating Systems – Detail

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| Criteria | Supporting Features | Remarks and explanations |
|--|----------------------------|--|
| (a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually. | N/A | The product does not use physical (mechanical) management mechanisms (e.g. touchscreens or contact sensitive controls). The underlying OS/browser dictates the peripheral requirements (e.g. mouse or touchscreen monitor) for users. Whatever input methods the user has chosen based on disability will also function for the product (if the user can interact with the |

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| | | OS/browser in general they can interact with the product). |
| (b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer. | N/A | The product is not installed on the OS or within the web browser (e.g. as an add-on) and is just a web site (management interface) that operates within the web browser and operating system. As such, the product will not disrupt or disable native OS features, functionality or other 3 rd party applications. |
| (c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes. | N/A | The underlying host OS and browser provides peripheral interaction and the ability for the user to discern the current element of focus (e.g. tabbing objects in windows or using a mouse with screen pointer). |
| (d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive | Web user interface. | All user interface elements are either text based and non-text based elements such as data tables, charts and graphs include markup to |

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| <p>Technology. When an image represents a program element, the information conveyed by the image must also be available in text.</p> | | <p>describe the information displayed. Additionally, “mouse-over” pop up text provides additional information for non-text graphical objects.</p> <p>The web user interface complies with all underlying native OS/browser accessibility features.</p> |
| <p>(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.</p> | <p>Web user interface.</p> | <p>The product provides “mouse-over” pop up text information for non-text graphical objects that operates in real time with the users interface interaction.</p> |
| <p>(f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.</p> | <p>Command line interface and web user interface.</p> | <p>The product has a fully featured command line interface (full text) and all relevant web user interface objects contains text or “mouse-over” pop up text that describe the element.</p> |
| <p>(g) Applications shall not override user selected contrast and color selections and other individual display attributes.</p> | <p>N/A</p> | <p>The product inherits and complies with all user settings implemented on the underlying OS and web browser.</p> |
| <p>(h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.</p> | <p>Web user interface.</p> | <p>Very little animation is used and is completely limited to when graphical interface objects are being loaded into the interface, after which the user interface element</p> |

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| | | becomes static (non-animated). |
| (i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element. | Web user interface graphs and charts. | User interface uses colors purely for cosmetic purposes and provide “mouse-over” pop up information for non-text objects so users with sensitivity to colors or color blindness can fully interact with the web user interface without a dependency on interface colors. Additionally, the underlying OS (e.g. Microsoft Windows) and web browser provide capabilities to operate the computer environment in a black/white (colorless) mode which is fully supported by the product. |
| (j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided. | N/A | User controls any color and contrast settings using the underlying OS settings (e.g. Microsoft Windows). |
| (k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz. | Web user interface. | No flashing or blinking graphical or text elements are used in the web user interface. |
| (l) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for | Underlying OS/web browser. | The web user interface complies with all underlying OS and browser accessibility features that provide assistive technologies. |

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| completion and submission of the form, including all directions and cues. | | |
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Section 1194.22 Web-based Internet information and applications – Detail

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| Criteria | Supporting Features | Remarks and explanations |
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| (a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content). | Web user interface. | All graphs, charts and non-text elements contain alt or longdesc text that pops up inside the browser to facilitate additional information for the graphical objects. |
| (b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation. | Web user interface, command line interface terminal application, and underlying OS/web browser. | All web user interface and command line interface interaction is provided by the underlying OS and web browser in real time to the user interaction. |
| (c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup. | Web user interface graphs and charts. | User interface uses colors purely for cosmetic purposes and provide "mouse-over" pop up information for non-text objects so users with sensitivity to colors or color blindness can fully interact with the web user interface |

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| | | <p>without a dependency on interface colors.</p> <p>Additionally, the underlying OS (e.g. Microsoft Windows) and web browser provide capabilities to operate the computer environment in a black/white (colorless) mode which is fully supported by the product.</p> |
| <p>(d) Documents shall be organized so they are readable without requiring an associated style sheet.</p> | <p>User documents produced in industry standard PDF format.</p> | <p>All user documentation for the product is provided via a web portal in downloadable or locally available PDF or online format that works with all basic/standard OS installations at no additional cost to the user.</p> |
| <p>(e) Redundant text links shall be provided for each active region of a server-side image map.</p> | <p>N/A</p> | <p>Product does not use image maps.</p> |
| <p>(f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.</p> | <p>N/A</p> | <p>Product does not use image maps.</p> |
| <p>(g) Row and column headers shall be identified for data tables.</p> | <p>Web user interface and command line interface.</p> | <p>All web user interface tables use standard HTML compliant tables for displaying information via the web browser being used by the user. Command line interface output is ASCII compliant and outputs data tables in clearly identifiable clear text.</p> |

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| <p>(h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.</p> | <p>Web user interface and command line interface.</p> | <p>All data tables, charts and graphs include markup to describe the information displayed. Additionally, “mouse-over” pop up text provides additional information for non-text graphically objects.</p> |
| <p>(i) Frames shall be titled with text that facilitates frame identification and navigation</p> | <p>Web user interface.</p> | <p>Product does not use frames and clearly marks and delineates between menus, tabs and logical interface sections in the web management interface.</p> |
| <p>(j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.</p> | <p>N/A</p> | <p>Dependent upon the underlying OS (e.g. Microsoft Windows) and user interface hardware (e.g. computer monitor) that is configurable by the user based on the OS settings/capabilities.</p> |
| <p>(k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes.</p> | <p>Command line interface.</p> | <p>Users not wanting to use the web user interface can managed the product using standard terminal applications and the products command line interface.</p> |
| <p>(l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology.</p> | <p>Web user interface and underlying OS/web browser.</p> | <p>All scripts used within the web user interface can be read by assistive technology via the page source code. The product complies with the underlying (industry standard) web browser and OS accessibility capabilities.</p> |

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| <p>(m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with §1194.21(a) through (l).</p> | <p>HTML 5.0 compliant web user interface.</p> | <p>The web user interface is HTML 5.0 compliant and does not use Java or similar plug-in/applet style components.</p> |
| <p>(n) When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.</p> | <p>Underlying OS/web browser.</p> | <p>The web user interface complies with all underlying OS and browser accessibility features that provide assistive technologies.</p> |
| <p>(o) A method shall be provided that permits users to skip repetitive navigation links.</p> | <p>Web user interface and underlying web browser.</p> | <p>All pages within the web user interface can be directly navigated to using the underlying web browser bookmark or address bar functions.</p> |
| <p>(p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.</p> | <p>N/A</p> | <p>The product does not use any timed response features or functions.</p> |

Note to 1194.22: The Board interprets paragraphs (a) through (k) of this section as consistent with the following priority 1 Checkpoints of the Web Content Accessibility Guidelines 1.0 (WCAG 1.0) (May 5 1999) published by the Web Accessibility Initiative of the World Wide Web Consortium: Paragraph (a) - 1.1, (b) - 1.4, (c) - 2.1, (d) - 6.1, (e) - 1.2, (f) - 9.1, (g) - 5.1, (h) - 5.2, (i) - 12.1, (j) - 7.1, (k) - 11.4.

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Section 1194.23 Telecommunications Products –

Detail

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| Criteria | Supporting Features | Remarks and explanations |
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| (a) Telecommunications products or systems which provide a function allowing voice communication and which do not themselves provide a TTY functionality shall provide a standard non-acoustic connection point for TTYs. Microphones shall be capable of being turned on and off to allow the user to intermix speech with TTY use. | N/A | The product is not a telecommunications product and contains no features or functions that provide equivalent or similar capabilities to a telecommunications device. As such, the product is outside the scope of this criteria. |
| (b) Telecommunications products which include voice communication functionality shall support all commonly used cross-manufacturer non-proprietary standard TTY signal protocols. | N/A | The product is not a telecommunications product and contains no features or functions that provide equivalent or similar capabilities to a telecommunications device. As such, the product is outside the scope of this criteria. |
| (c) Voice mail, auto-attendant, and interactive voice response telecommunications | N/A | The product is not a telecommunications product and contains no features or functions that provide equivalent or similar |

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| systems shall be usable by TTY users with their TTYs. | | capabilities to a telecommunications device. As such, the product is outside the scope of this criteria. |
| (d) Voice mail, messaging, auto-attendant, and interactive voice response telecommunications systems that require a response from a user within a time interval, shall give an alert when the time interval is about to run out, and shall provide sufficient time for the user to indicate more time is required. | N/A | The product is not a telecommunications product and contains no features or functions that provide equivalent or similar capabilities to a telecommunications device. As such, the product is outside the scope of this criteria. |
| (e) Where provided, caller identification and similar telecommunications functions shall also be available for users of TTYs, and for users who cannot see displays. | N/A | The product is not a telecommunications product and contains no features or functions that provide equivalent or similar capabilities to a telecommunications device. As such, the product is outside the scope of this criteria. |
| (f) For transmitted voice signals, telecommunications products shall provide a gain adjustable up to a minimum of 20 dB. For incremental volume control, at least one intermediate step of 12 dB of gain shall be provided. | N/A | The product is not a telecommunications product and contains no features or functions that provide equivalent or similar capabilities to a telecommunications device. As such, the product is outside the scope of this criteria. |
| (g) If the telecommunications product allows a user to adjust the receive volume, a function shall | N/A | The product is not a telecommunications product and contains no features or functions that provide equivalent or similar |

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| <p>be provided to automatically reset the volume to the default level after every use.</p> | | <p>capabilities to a telecommunications device. As such, the product is outside the scope of this criteria.</p> |
| <p>(h) Where a telecommunications product delivers output by an audio transducer which is normally held up to the ear, a means for effective magnetic wireless coupling to hearing technologies shall be provided.</p> | <p>N/A</p> | <p>The product is not a telecommunications product and contains no features or functions that provide equivalent or similar capabilities to a telecommunications device. As such, the product is outside the scope of this criteria.</p> |
| <p>(i) Interference to hearing technologies (including hearing aids, cochlear implants, and assistive listening devices) shall be reduced to the lowest possible level that allows a user of hearing technologies to utilize the telecommunications product.</p> | <p>N/A</p> | <p>The product is not a telecommunications product and contains no features or functions that provide equivalent or similar capabilities to a telecommunications device. As such, the product is outside the scope of this criteria.</p> |
| <p>(j) Products that transmit or conduct information or communication, shall pass through cross-manufacturer, non-proprietary, industry-standard codes, translation protocols, formats or other information necessary to provide the information or communication in a usable format. Technologies which use encoding, signal compression, format transformation, or</p> | <p>N/A</p> | <p>The product is not a telecommunications product and contains no features or functions that provide equivalent or similar capabilities to a telecommunications device. As such, the product is outside the scope of this criteria.</p> |

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| similar techniques shall not remove information needed for access or shall restore it upon delivery. | | |
| (k)(1) Products which have mechanically operated controls or keys shall comply with the following: Controls and Keys shall be tactilely discernible without activating the controls or keys. | N/A | The product is not a telecommunications product and contains no features or functions that provide equivalent or similar capabilities to a telecommunications device. As such, the product is outside the scope of this criteria. |
| (k)(2) Products which have mechanically operated controls or keys shall comply with the following: Controls and Keys shall be operable with one hand and shall not require tight grasping, pinching, twisting of the wrist. The force required to activate controls and keys shall be 5 lbs. (22.2N) maximum. | N/A | The product is not a telecommunications product and contains no features or functions that provide equivalent or similar capabilities to a telecommunications device. As such, the product is outside the scope of this criteria. |
| (k)(3) Products which have mechanically operated controls or keys shall comply with the following: If key repeat is supported, the delay before repeat shall be adjustable to at least 2 seconds. Key repeat rate shall be adjustable to 2 seconds per character. | N/A | The product is not a telecommunications product and contains no features or functions that provide equivalent or similar capabilities to a telecommunications device. As such, the product is outside the scope of this criteria. |
| (k)(4) Products which have mechanically operated controls or keys shall comply with the following: The | N/A | The product is not a telecommunications product and contains no features or functions that provide equivalent or similar |

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| <p>status of all locking or toggle controls or keys shall be visually discernible, and discernible either through touch or sound.</p> | | <p>capabilities to a telecommunications device. As such, the product is outside the scope of this criteria.</p> |
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Section 1194.24 Video and Multi-media Products

– Detail

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| Criteria | Supporting Features | Remarks and explanations |
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| <p>a) All analog television displays 13 inches and larger, and computer equipment that includes analog television receiver or display circuitry, shall be equipped with caption decoder circuitry which appropriately receives, decodes, and displays closed captions from broadcast, cable, videotape, and DVD signals. As soon as practicable, but not later than July 1, 2002, widescreen digital television (DTV) displays measuring at least 7.8 inches vertically, DTV sets with conventional displays measuring at least 13 inches vertically,</p> | <p>N/A</p> | <p>The product does not include media hardware (e.g. monitors, TVs or similar). The user computer terminal setup would determine interoperability and compliance with visual display standards. There are no requirements for the product that would limit the users capability to select appropriate media devices that address their personal needs for interacting with a computer terminal.</p> |

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| <p>and stand-alone DTV tuners, whether or not they are marketed with display screens, and computer equipment that includes DTV receiver or display circuitry, shall be equipped with caption decoder circuitry which appropriately receives, decodes, and displays closed captions from broadcast, cable, videotape, and DVD signals.</p> | | |
| <p>(b) Television tuners, including tuner cards for use in computers, shall be equipped with secondary audio program playback circuitry.</p> | <p>N/A</p> | <p>The product does not include media hardware (e.g. monitors, TVs or similar). The user computer terminal setup would determine interoperability and compliance with visual display standards. There are no requirements for the product that would limit the users capability to select appropriate media devices that address their personal needs for interacting with a computer terminal.</p> <p>Additionally, the product does not use any auditory features during setup or operation.</p> |
| <p>(c) All training and informational video and multimedia productions which support the agency's mission, regardless of format, that contain speech or other audio information necessary for the</p> | <p>Product Training Videos – Hosted by 3rd Party Stream Sites (e.g. YouTube).</p> | <p>Product training videos are hosted by 3rd party training platforms and streaming websites such as YouTube which include the ability for the user to select closed captioning and other common/industry standard</p> |

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| comprehension of the content, shall be open or closed captioned. | | accessibility functions for disabled persons. |
| (d) All training and informational video and multimedia productions which support the agency's mission, regardless of format, that contain visual information necessary for the comprehension of the content, shall be audio described. | Product Training Videos – Hosted by 3 rd Party Stream Sites (e.g. YouTube). | Product training videos are hosted by 3 rd party training platforms and streaming websites such as YouTube which include the ability for the user to select closed captioning and other common/industry standard accessibility functions for disabled persons. |
| (e) Display or presentation of alternate text presentation or audio descriptions shall be user-selectable unless permanent. | Product Training Videos – Hosted by 3 rd Party Stream Sites (e.g. YouTube). | Product training videos are hosted by 3 rd party training platforms and streaming websites such as YouTube which include the ability for the user to select closed captioning and other common/industry standard accessibility functions for disabled persons. |

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Section 1194.25 Self-Contained, Closed Products – Detail

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| Criteria | Supporting Features | Remarks and explanations |
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| (a) Self contained products shall be usable by people with disabilities without requiring an end-user to | N/A – Product is not self-contained – user management requires underlying OS/browser or terminal application. | Cohesity follows the widely adopted browser access model that utilizes the underlying OS and browser functionality for accessibility, |

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| <p>attach Assistive Technology to the product. Personal headsets for private listening are not Assistive Technology.</p> | | <p>including features assisting persons with visual impairments. In short, Cohesity is managed via a “web interface” (web site) that functions with all native OS and browser accessibility features.</p> <p>If the user is able to interact with the underlying OS/browser, they can interact/manage the product.</p> |
| <p>(b) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.</p> | <p>N/A</p> | <p>The product does not currently include any timed responses.</p> |
| <p>(c) Where a product utilizes touchscreens or contact-sensitive controls, an input method shall be provided that complies with §1194.23 (k) (1) through (4).</p> | <p>N/A</p> | <p>The product does not use physical management mechanisms (e.g. touchscreens or contact sensitive controls). The underlying OS/browser dictates the peripheral requirements (e.g. mouse or touchscreen monitor) for users. Whatever input methods the user has chosen based on disability will also function for the product (if the user can interact with the OS/browser in general they can interact with the product).</p> |
| <p>(d) When biometric forms of user identification or control are used, an alternative form of identification or activation, which does not require the user to possess particular</p> | <p>N/A</p> | <p>Not used for required by the product. Any biometric controls would be limited to the underlying OS and unrelated to the user of the product.</p> |

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| biological characteristics, shall also be provided. | | |
| (e) When products provide auditory output, the audio signal shall be provided at a standard signal level through an industry standard connector that will allow for private listening. The product must provide the ability to interrupt, pause, and restart the audio at anytime. | N/A | The product does not use auditory output for any functions. |
| (f) When products deliver voice output in a public area, incremental volume control shall be provided with output amplification up to a level of at least 65 dB. Where the ambient noise level of the environment is above 45 dB, a volume gain of at least 20 dB above the ambient level shall be user selectable. A function shall be provided to automatically reset the volume to the default level after every use. | N/A | The product does not use auditory or voice output for any functions. |
| (g) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element. | Product Web Management Interface (Web UI) and Command Line Interface (CLI) | The product can be fully managed through the CLI using a terminal application (no colorization used). Colors used in the web UI are purely cosmetic and not required for user interface interpretation. |
| (h) When a product permits a user to adjust color and contrast settings, a range of color selections capable of | N/A | User controls any color and contrast settings using the underlying OS settings (e.g. Microsoft Windows). |

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| <p>producing a variety of contrast levels shall be provided.</p> | | |
| <p>(i) Products shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.</p> | <p>N/A</p> | <p>Dependent upon the underlying OS (e.g. Microsoft Windows) and user interface hardware (e.g. computer monitor) that is configurable by the user based on the OS settings/capabilities.</p> |
| <p>(j) (1) Products which are freestanding, non-portable, and intended to be used in one location and which have operable controls shall comply with the following: The position of any operable control shall be determined with respect to a vertical plane, which is 48 inches in length, centered on the operable control, and at the maximum protrusion of the product within the 48 inch length on products which are freestanding, non-portable, and intended to be used in one location and which have operable controls.</p> | <p>N/A</p> | <p>Users interact with the product through a web interface for command line interface. Computer interface setup is user dependent and outside the scope of the product.</p> |
| <p>(j)(2) Products which are freestanding, non-portable, and intended to be used in one location and which have operable controls shall comply with the following: Where any operable control is 10 inches or less behind the reference plane, the height shall be 54 inches maximum and 15 inches</p> | <p>N/A</p> | <p>Users interact with the product through a web interface for command line interface. Computer interface setup is user dependent and outside the scope of the product.</p> |

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| minimum above the floor. | | |
| (j)(3) Products which are freestanding, non-portable, and intended to be used in one location and which have operable controls shall comply with the following: Where any operable control is more than 10 inches and not more than 24 inches behind the reference plane, the height shall be 46 inches maximum and 15 inches minimum above the floor. | N/A | Users interact with the product through a web interface for command line interface. Computer interface setup is user dependent and outside the scope of the product. |
| (j)(4) Products which are freestanding, non-portable, and intended to be used in one location and which have operable controls shall comply with the following: Operable controls shall not be more than 24 inches behind the reference plane. | N/A | Users interact with the product through a web interface for command line interface. Computer interface setup is user dependent and outside the scope of the product. |

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| <p>Section 1194.26 Desktop and Portable Computers – Detail VPAT™ Voluntary Product Accessibility Template®</p> | | |
| Criteria | Supporting Features | Remarks and explanations |

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| <p>(a) All mechanically operated controls and keys shall comply with §1194.23 (k) (1) through (4).</p> | <p>N/A</p> | <p>The product does not use physical (mechanical) management mechanisms (e.g. touchscreens or contact sensitive controls). The underlying OS/browser dictates the peripheral requirements (e.g. mouse or touchscreen monitor) for users. Whatever input methods the user has chosen based on disability will also function for the product (if the user can interact with the OS/browser in general they can interact with the product).</p> |
| <p>(b) If a product utilizes touchscreens or touch-operated controls, an input method shall be provided that complies with §1194.23 (k) (1) through (4).</p> | <p>N/A</p> | <p>The product does not use physical management mechanisms (e.g. touchscreens or contact sensitive controls). The underlying OS/browser dictates the peripheral requirements (e.g. mouse or touchscreen monitor) for users. Whatever input methods the user has chosen based on disability will also function for the product (if the user can interact with the OS/browser in general they can interact with the product).</p> |
| <p>(c) When biometric forms of user identification or control are used, an alternative form of identification or activation, which does not require the user to possess particular</p> | <p>N/A</p> | <p>Not used for required by the product. Any biometric controls would be limited to the underlying OS and unrelated to the user of the product.</p> |

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| biological characteristics, shall also be provided. | | |
| (d) Where provided, at least one of each type of expansion slots, ports and connectors shall comply with publicly available industry standards | Software Defined DataPlatform (Cloud Edition, Virtual Edition) | Software defined product runs on commodity hardware (several platform options including hardware from Cisco and HPE) that is commonly used and industry standard. |

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Section 1194.31 Functional Performance Criteria – Detail

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| Criteria | Supporting Features | Remarks and explanations |
|--|--|---|
| (a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided. | Host Operating System (e.g. Microsoft Windows) Browser being used (e.g. Chrome, Safari, etc.) | Cohesity follows the widely adopted browser access model that utilizes the underlying OS and browser functionality for accessibility, including features assisting persons with visual impairments. In short, Cohesity is managed via a “web interface” (web site) that functions with all native OS and browser accessibility features. If the user is able to interact with the underlying OS/browser, they can interact/manage the product. |

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| <p>(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.</p> | <p>Host Operating System (e.g. Microsoft Windows)</p> <p>Browser being used (e.g. Chrome, Safari, etc.)</p> | <p>Cohesity follows the widely adopted browser access model that utilizes the underlying OS and browser functionality for accessibility, including features assisting persons with visual impairments. In short, Cohesity is managed via a “web interface” (web site) that functions with all native OS and browser accessibility features.</p> <p>If the user is able to interact with the underlying OS/browser, they can interact/manage the product.</p> |
| <p>(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided</p> | <p>Host Operating System (e.g. Microsoft Windows)</p> <p>Browser being used (e.g. Chrome, Safari, etc.)</p> | <p>Cohesity follows the widely adopted browser access model that utilizes the underlying OS and browser functionality for accessibility, including features assisting persons with visual impairments. In short, Cohesity is managed via a “web interface” (web site) that functions with all native OS and browser accessibility features.</p> <p>No features/functions require the user to interact with the product at an auditory level.</p> |
| <p>(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for</p> | <p>Host Operating System (e.g. Microsoft Windows)</p> <p>Browser being used (e.g. Chrome, Safari, etc.)</p> | <p>Cohesity follows the widely adopted browser access model that utilizes the underlying OS and browser functionality for accessibility, including features assisting persons with visual impairments. In short, Cohesity is managed via a</p> |

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| <p>assistive hearing devices shall be provided.</p> | | <p>“web interface” (web site) that functions with all native OS and browser accessibility features.</p> <p>No features/functions require the user to interact with the product at an auditory level.</p> |
| <p>(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.</p> | <p>Host Operating System (e.g. Microsoft Windows)</p> <p>Browser being used (e.g. Chrome, Safari, etc.)</p> | <p>Cohesity follows the widely adopted browser access model that utilizes the underlying OS and browser functionality for accessibility, including features assisting persons with visual impairments. In short, Cohesity is managed via a “web interface” (web site) that functions with all native OS and browser accessibility features.</p> <p>No features/functions require the user to interact with the product using speech.</p> |
| <p>(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.</p> | <p>Host Operating System (e.g. Microsoft Windows)</p> <p>Browser being used (e.g. Chrome, Safari, etc.)</p> | <p>Cohesity follows the widely adopted browser access model that utilizes the underlying OS and browser functionality for accessibility, including features assisting persons with visual impairments. In short, Cohesity is managed via a “web interface” (web site) that functions with all native OS and browser accessibility features.</p> |

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Section 1194.41 Information, Documentation and Support – Detail

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| Criteria | Supporting Features | Remarks and explanations |
|---|--|--|
| (a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge | http://techdocs.cohesity.com/ | User documentation is available online in written format for free. Customers with valid support contracts can call support to request additional assistance at no charge. |
| (b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge. | Support services | Customers can utilize our support services at no charge for guidance on accessibility and compatibility features that are available. |
| (c) Support services for products shall accommodate the communication needs of end-users with disabilities. | Support Services https://support.cohesity.com/s/ http://techdocs.cohesity.com/ | Customers with hearing disabilities are able to create/manage cases online via the support portal. Customers with visual disabilities can call our support services for assistance. Customers with physical disabilities can utilize our professional services options for deployment (rack and stack, setup) and ongoing maintenance (e.g. upgrades). |

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| | | If the user is able to interact with the underlying OS/browser, they can interact/manage the product. |
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